

Terms and conditions



General conditions:

IACE TRAVEL ("IACE") only makes tour package arrangements. We will make a best selection on our service supplier/provider to arrange our tour packages. IACE is not responsible for any claims made before, during, and after the tour against any of its vendor, service supplier, and provider. Any deviation from the scheduled group movement may result in your own expense to follow the rest of the group activities and movements. In order to send all the tour package materials in your hand before the tour departure, IACE will not accept any new reservation or tour purchase within 5 business days of tour departure date. IACE is not responsible for any last minute changes in any portion of our tour plan made by any service provider/supplier. No compensation or refund is made by IACE for any unlikely event including, but not limited to strikes, flight delays and miss-connections, entry denial by immigration, or visa refusal.

Quotation:

Any quoted Package Price is not guaranteed and is subject to change for events beyond control of IACE. No quoted Package Price, flight availability, hotel availability is guaranteed until full payment is received by IACE. IACE reserves the right to re-invoice your original Package Price at any time, should an error be made in computing your Package Price.

Package Payment Schedule:

Please submit tour application form, and have a payment Non-Refundable deposit \$500 for this tour reservation. Final payment will be scheduled on 45 days prior to program start date.

Accepted Forms of Payment:

Checks – Certified check, Money order, Personal checks, and company check.
Check has to be cleared prior to processing order and could take as much as 5 business days.
Package price is not guaranteed until funds are cashed and in receipt and is subject to change.

IACE is not responsible for misdirected or lost mail, or any incident related to the transmission over the Internet. Please use traceable method such as FedEx for sending your application and payment for security purpose.

Transportation:

Any transportation method, including the ground transfers included in our tour package is subject to change to alternative with the actual size of tour participants.

Tour Cancellation Policy:

The cancellation policy is as follows:

~45 days: Forfeit \$500 of Deposit

44 days ~Program start date : 100% penalty applies

※If the tour is cancelled by tour operator, IACE TRAVEL, whole amount you pay will be refunded.

Should the above advance date falls into weekend or holidays, the actual cut off date will be rolled over to the prior business day. No refunds are made for any missed or unused portion of the tour package inclusions. You must submit a written cancel request to IACE via email or fax. We cannot refund any stoles, lost, destroyed or partially used tour package. Please use traceable method such as FedEx, to send your tour package back to us for processing any returns.

Tour Participant's Responsibilities:

Each participant is responsible for obtaining your own passport and visa for Japan and your return, if needed. Valid passport is required. US citizens: Visa is not required but Birth certificate itself is not sufficient for travel. Non US citizens: Please check the visa requirement(s). If you hold a green card, please bring it with for your return to USA.

By signing here, constitute the acceptance of the terms and conditions.

X

Print Name

Date
